

2024 IGFF Annual Report

At Insight Global, We Take Care of Each Other and Everyone Matters. We live our Shared Values.

That's why Insight Global employees established The Foundation—to benefit fellow employees, along with our consultant and 1099(R) employees, who are experiencing true financial hardship due to an acute event.

FRIENDSGIVING 2024

This year, the Insight Global Family Foundation (IGFF) found a way to increase our financial impact while simultaneously increasing connection, community, and enriching our company culture. For the first year ever, over 60 offices and all of HQ paused their workdays and gathered with their peers, teams, friends, family, and co-workers for delicious food, fun games, and Friendsgiving. Over \$20K was raised for the IGFF through raffle item donations, dip jars, and the IGFF website. Talk about food with feeling!

And as if that wasn't enough, two days later, on November 16, 2024, our Atlanta employees gathered for our first-ever Friendsgiving 5k at The Battery. With over 300 registered participants and over \$11K raised through registrations and donations, it's safe to say this event was a runaway success!



Since its inception, the IGFF has awarded over \$ 3.5 million in grants to 711 employees and consultants experiencing unforeseen financial hardships. These incredible events raised a cumulative total of over \$33K, and we can't wait to start planning for next year! Thank you to everyone who helped make the IGFF's vision a continued reality.

IN 2024:

Distributed over **\$860K** in grants to:

32

Internal
employees

150

Consultants

182

Total

Donations in 2024:

\$656,135.92

SINCE INCEPTION IN 2020:

Distributed over **\$3.5M** in grants to:

250

Internal
employees

461

Consultants

711

Total

**New goal for 2025 (previous goal of 500 was met in October 2023) is 750 grants, distributed.*

FROM PATTY MILLER

IGFF RECIPIENT

Just a short time ago, I was at rock bottom financially. I had no income, and a seemingly never-ending pile of past due bills and unpaid medical bills. Thankfully, my nightmare came to an end with the help of the Insight Global Family Foundation.

After being injured on the job, I had to seek out care at the emergency room. Over the next four months, I required more appointments, more tests, and lots of travel to get the care I needed; two hours each way, to be exact. Unfortunately, I was told by my doctor that I needed surgery. By this time, I'd used up nearly all my personal and sick leave, which left me with no paid time off to use for the surgery and recovery period.

I reached out to my recruiter, Katherine (Kat) Trant, to see what my options were. I've been with Insight Global for two years, and my recruiter, Kat, and Senior Account Manager, Claire Wood, always go above and beyond to make sure I'm taken care of. Having earned my promotion in January 2023, I anticipated that my PTO would reset in January 2024, meaning I had about three months to go before I'd have the paid leave needed for my upcoming surgery. In the meantime, I continued to work, but it was very difficult at times due to the pain being unbearable. My coworkers and managers were all very understanding and thoughtful, which I greatly appreciated.

Finally, my surgery date arrived. I was looking forward to putting all of the hardship and pain behind me. Within a few days of arriving home to recover, Kat reminded me to submit my timesheet. I logged into the company portal, but didn't see any PTO option available, so I contacted Kat for a resolution. That's when we discovered that my PTO wouldn't roll over until February. I was hired in February, but we thought it would roll over in January since that's when I accepted the new promotion. Initially, I wasn't worried about it too much because I only intended to be out of work for a week. Unfortunately, that wasn't the case, as my doctor had another idea entirely.

I'd been asked by Kat to provide a doctor's note for my absence, so I requested one...only to find out that it stated I needed to remain off for another two-and-a-half weeks! While I'm usually good at budgeting my money, I'd been

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budgeting with the expectation I'd still have my weekly income from my PTO while I was recovering.

As the weeks rolled by, my situation became grim. I'd burned through my savings and my bills got very behind. I kept thinking that once I returned to work, I'd figure it out, but I knew I was at rock bottom. Feeling helpless, I called Kat in tears and explained my financial situation. Kat told me about the IGFF and suggested applying for a grant. My case was assigned to Pablo Bordas and Beth McDaniel, two of the IGFF Committee members.

After explaining my situation and providing some documentation, Pablo determined that I was experiencing financial hardship. He submitted my case to the IGFF to be heard, and the next afternoon, he called me to tell me I was approved for a grant!

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Thanks to the IGFF, I was able to stop stressing about money and focus on my healing and recovery. I'm so grateful that Insight Global embodies what it means to take care of each other. Insight Global and the IGFF have re-established my belief that there is still good in the world.



FROM PABLO BORDAS

2024 IGFF COMMITTEE ALUMNI MEMBER


It was January 23, 2024 when I connected with Patty through Teams after being assigned her case through IGFF. Patty, an IT Specialist consultant out of Baltimore, had been with IG for over two years by that time. Throughout her tenure, she was an exemplary employee and always received positive feedback from her clients and her IG sponsors.

Unfortunately, due to a non-work-related accident, Patty was suffering through health issues and surgeries, causing her to be unable to work for extended periods of time, ultimately leading to financial hardship. I was fortunate enough to be assigned her case to present to the IGFF committee.

Upon calling Patty, I could hear her excitement about the possibility that IGFF would be able to step in and support her. She was always financially responsible and lived well below her means, but most importantly, she was kind,

understanding and so grateful for IGFF even considering assisting her. Due to her acute event and financial hardship, we were able to grant her enough funds for her to take care of the surgery and have peace of mind while healing.

When I called her with the news, I remember thinking it was one of the best calls of my life; I even messaged Sue to tell her that. All I could think about was how life-changing this was for Patty. This is a testament that “Everyone Matters” and “We Take Care of Each Other” are not just words on a wall at every IG and Monument office, but it’s why we are able to drastically impact people’s lives through IGFF and show there is still “good” in the world, as Patty said. IGFF gave Patty the fresh start she so deserved.

A portrait of Pablo Bordas, a man with short dark hair, smiling, wearing a dark polo shirt with thin white horizontal stripes and a black watch on his left wrist. He has his arms crossed.

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